



# SSP User Guide

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Video Guard is a remote monitoring system, serving as the central terminal for all the CCTV cameras.

Providing real-time access to multiple camera feeds, allowing you to monitor and manage security across various locations from a single interface with advanced feature like alert notifications.



1. Fill out the Registration form
2. Trade License copy of the Company

After approval, the SSP will receive their username and password via the registered email

## Service Provider Company Registration Form



Please complete the form with accurate information and submit it via email to: [raqib.support@shjpolice.gov.ae](mailto:raqib.support@shjpolice.gov.ae)

### Company Details

License No.  License Issuing Authority

English Company Name

Arabic Company Name

License Issue Date  License Expiry Date

Company Activity

Address

Latitude  Latitude

City  Area

Street

Building Name

Company Telephone  Company Email

### User Details

First Name  Last Name

Email - ID  Mobile No.

Emirates ID

# WEB PORTAL LOGIN

The screenshot shows a web browser window with the address bar containing the URL `raqib.shjpolice.gov.ae/CCMS-Web/`. Below the browser, a login form titled "VIDEO GUARD Sign in" is displayed. The form includes the following elements:

- An "Email or Username" input field containing the text `demo@shj.ae`. An arrow points to this field with the label "Enter username".
- A "Password" input field with masked characters (dots) and a visibility icon. An arrow points to this field with the label "Enter password".
- A CAPTCHA image showing the word "GAMIL" and a refresh icon. An arrow points to the input field next to it with the label "Enter Security Captcha".
- A "Sign in" button. An arrow points to this button with the label "Click on Sign IN".
- A "Forgot Password?" link.
- Language selection: "English" with a dropdown arrow.
- Checkboxes for "Remember me" (checked) and "Virtual key" (unchecked).

At the top of the page, a red text label "Portal URL : <https://raqib.shjpolice.gov.ae/CCMS-Web/>" has an arrow pointing to the browser's address bar.

Login to the Portal using your user credential

# DASHBOARD

**Site**  
0 Online  
4

**Maintenance Site**  
0  
0

**eGuard**  
0 Active  
0

**VMS**  
0 Online  
0

**Recorder**  
0 Online  
6

**Camera**  
0 Online  
77

**Recorder Alarm**  
0 Today  
0

**Recorder Event**  
0 Today  
0



Last Verified Sites

VERIFIED DATE & TIME	SITE NAME	LICENSE NO	eGUARD	RECORDER	CAMERA
07 Aug 2024 01:21:03 PM	St. Michael Catholic Church	812365	1	3	73
10 Jul 2024 04:27:59 PM	Al Fairoz Flowers	735326	0	2	2

CCTV

# COMPANY PROFILE

VIDEO GUARD Dashboard navigation: Dashboard, My Company, My Customer, Product, Log.

Click My Company

Site Maintenance Site Video Guard eGuard VMS Recorder Camera

IP Panel Intruder Alarm Recorder Alarm Technical Alarm Intruder Event Recorder Event VG Alarm

Intruder Alarm - Last 5 Months Recorder Alarm - Last 5 Months Technical Alarm - Last 5 Months Intruder Event - Last 5 Months

Last Verified Sites

Map View Intruder Alarm statistics Report

Click My company to view Company profile information